

1601 Jones Franklin Road, Suite 104, Raleigh, NC 27606  
190 Rosewood Centre Dr., Ste 100, Holly Springs, NC 27540

TEL (919) 851-1527 Fax (919) 851-3555

**Carolyn Ballantine, MD**  
**Professional Disclosure Statement**

**Credentials**

Bachelor of Arts, Princeton University, 1991  
M.D., Vanderbilt University, 1999  
Internship, University of North Carolina Hospitals, 1999-2000  
Psychiatry residency, Duke University, 2000-2003  
Diplomate, American Board of Psychiatry and Neurology, since 2004

**Professional Experience and Services**

Inpatient and outpatient psychiatric treatment of adults since 2003, including therapy and medication management.

**CONFIDENTIALITY**

The confidentiality of your personal health information is very important to me. At LifeCare we have a team approach and confidential information may be shared with other providers on our team as necessary to insure the best quality of care. Your personal information is confidential within the practice. I may use and disclose your personal information without authorization for the following purposes: abuse, neglect, domestic violence, or court order. As required or permitted by law, I may disclose health information about you to a state or federal agency to report suspected abuse to self or others, neglect, domestic violence, or court order. If such a report is optional, I will use my professional judgment in deciding if to make such a report. If feasible, I will inform you promptly that I have made such a disclosure.

If you are dissatisfied with any aspect of the services provided by me, please inform me so that we can address your concerns. If we cannot come to a satisfactory resolution, you may speak further with me or with Maria Lyons, Office Manager. If after doing so you are still dissatisfied, you may contact the NCMB at PO Box 20007, Raleigh, NC 27619-0007.

Please see "Notice of Privacy Practices" for more detailed information about confidentiality of service and records.

## Consent For Professional Services for LifeCare Counseling and Coaching

Main: 1601 Jones Franklin Road, Suite 104, Raleigh, N.C. 27606 (919) 851-1527 Fax (919) 851-3555

West: 1709 Legion Road, Suite 222, Chapel Hill, NC, 27517

Brier Creek: 8801 Fast Park Drive, Suite 107, Raleigh, NC 27617

Holly Springs: 190 Rosewood Centre Dr., Ste 100, Holly Springs, NC 27540

Name: \_\_\_\_\_ DOB: \_\_\_\_\_ Date: \_\_\_\_\_

Scope of this Consent For Professional Services applies to **all providers** at LifeCare Counseling and Coaching.

**Please INITIAL beside the following:**

\_\_\_\_ I have read the attached Professional Disclosure statement for my provider who is an employee of LifeCare Counseling and Coaching and I acknowledge receipt of a copy of the Notice of Privacy Practices.

\_\_\_\_ I hereby request professional services from this professional. I understand the first one or two visits are for evaluation purposes and are not a guarantee of further treatment. If ongoing treatment at this office is indicated and mutually agreeable, then a treatment plan will be agreed upon at the end of the evaluation.

\_\_\_\_ (Optional) I am willing to allow an intern to sit in on our sessions in that I understand that a mission of LifeCare is to train and license future counselors.

**Financial Responsibility**

\_\_\_\_ I hereby unconditionally guarantee payment to LifeCare Counseling and Coaching for all costs, charges and expenses incurred by said client or patient at this office, unless separate arrangements are agreed upon in writing. I agree to have my credit card number on file for payment and authorize that card to be used to cover any unpaid balances.

\_\_\_\_ I also agree to pay a service charge of \$40.00 for any checks that are returned unpaid. I understand if the client or patient balance for services provided is not paid within thirty days of billing date, the amount due will be deemed delinquent.

For when the card on file does **not** belong to the client or patient: I, the financially responsible one, \_\_\_\_\_  
(Print Name) (Signature)

give complete permission that the costs incurred by \_\_\_\_\_ and any outstanding balances now and going forward may be collected by LifeCare using my credit card number. (Client or Patient Name)

**Fee Schedule for our Therapists (by degree)**

**Doctoral Level**

- Psychotherapy 55-60 min . . . . . \$150 (only this may be covered by insurance)
- Family/Couple Session 55-60 min . . . . . \$150
- Assessment w/written report . . . . . Priced individually

**Masters Level**

- Psychotherapy 55-60 min . . . . . \$140-\$145 (only this may be covered by insurance)
- Family/Couple Session 55-60 min . . . . . \$140-\$145 (only this may be covered by insurance)

**Supervised Intern . . . . . Sliding Fee**

**ALL Therapists**

- No-Show . . . . . Full Fee
- Late-Cancellation . . . . . One-half of full fee
- Telephone Consultation . . . . . Based on time required
- Reports and Letters . . . . . Based on time required
- Photocopying . . . . . Based on number of pages
- Court Preparation/Appearances . . . . . \$200 an hour

**Fee Schedule for our Psychiatric Providers**

- Complete Diagnostic Interview 75-90 minutes . . . . . \$285
- Complete Diagnostic Interview 45-60 minutes (90792) . . . . . \$235
- Medication Management low complexity 10-15 minutes . . . . . \$95
- Medication Management moderate complexity or higher 20-30 minutes . . . . . \$150
- Psychotherapy with evaluation and medication management 20-30 min . . . . . \$140
- Psychotherapy with evaluation and medication management 45-50 min . . . . . \$180
- No-Show . . . . . Full Fee
- Late-Cancellation . . . . . One-half of full fee
- Telephone Consultation ≤ 5 minutes . . . . . No charge
- Telephone Consultation > 5 minutes . . . . . Based on time required
- Reports and Letters . . . . . Appointment required
- Photocopying . . . . . Based on number of pages
- Court Preparation/Appearances . . . . . \$300 per hour

**Payment, Insurance Reimbursement, and Problem Resolution**

It is our policy to receive payment for services at the time they are provided. Cash, personal checks, credit and debit cards are acceptable forms of payment. As a convenience to you, we will file your claim with your insurance company. If you are unable to keep an appointment, please call to cancel the business day prior 24 hours before your appointment. Less than that will be considered a late- cancellation. No call or not coming to your appointment will result in a No-show fee. No-show and late-cancellation fees are listed above.

Therapy. In surveying other practices in the area, our fee per session is in line or below the prevailing rates for professional licensed psychotherapy services. Rates are subject to change. At LifeCare, we are committed to provide you with excellence in Christian counseling. Our counselors are well-trained, board certified, and experienced in dealing with a wide variety of needs. We sincerely appreciate the opportunity to help you with your current concerns.

We are in-network providers with Aetna and Blue Cross Blue Shield of North Carolina, except for Blue Local plans. Some of our providers are also in-network with United Healthcare and Cigna, but not all. Please check with your therapist or psychiatric provider regarding whether they are in-network for your plan. Please be aware that some insurance companies contract mental health benefits out to a different insurer who may be out-of-network. Your insurance company can confirm your benefits.

We are out-of-network providers for all other insurance plans. As a convenience to you we will make every effort to file a claim on your behalf. If we are not able to file the claim, we will provide you with the appropriate forms so you may file the claim yourself. We ask for the full fee at the time of service, then file the claim and assign payment of any benefits to come directly to you personally. We are not accepted providers for Medicaid or Medicare.

**COURT PREPARATION/APPEARANCES:**

If you become involved in legal proceedings that require the participation of a LifeCare provider, you will be expected to pay for all of our professional time, including preparation and transportation costs, even if we are called to testify by another party. Because of the difficulty of legal involvement and clinical schedule readjustments, therapists charge \$200 per hour for preparation (psychiatrists charge \$300) and attendance at any legal proceeding. (You will be held responsible for payment for the professional time required even if we are compelled to testify by another party. An agreed upon amount will be rendered *in advance* and held in escrow. Any left-over amounts will be returned to you upon resolution of the legal matter.)

**Insurance/Third Party Payment**

\_\_\_ I understand it is my responsibility to inform the office of any changes in my insurance, prior to the effective date of the change and accept financial responsibility for any office charges that were incurred prior to this date.

\_\_\_ If I have third-party reimbursement, I understand it is only for the services they have agreed to cover. I understand that any additional services I desire are being provided outside this insurance arrangement, and I accept full financial responsibility for these services.

\_\_\_ I certify the following information to be accurate: (Check **one** below)

\_\_\_ 1) **No Insurance**

\_\_\_ 2) **Using Insurance, but Out of Network.** I have insurance/third party coverage with \_\_\_\_\_

\_\_\_ 3) **Contract with Insurance/In-network.** I have insurance with \_\_\_\_\_

\_\_\_ I authorize use of this form on all my insurance submissions.

\_\_\_ I authorize release of information to all my insurance carriers.

\_\_\_ I understand that I am responsible for my bill.

\_\_\_ I authorize LifeCare to act as my agent in helping me obtain payment from my insurance carriers.

\_\_\_ I authorize payment directly to my LifeCare provider, and hereby assign my right to reimbursement for services rendered to LifeCare Counseling and Coaching, P.C.

\_\_\_ I permit a copy of this authorization to be used in place of the original.

\_\_\_\_\_  
Client or Patient

\_\_\_\_\_  
Date

\_\_\_\_\_  
Legally Responsible Person

\_\_\_\_\_  
Date